

Dear Trader,

We are glad to announce that we started co-operation with [DusuPay](#), which is one of the largest payment providers in Africa.

See below funding options available for your countries:

- Uganda - MTN, Airtel
  - Ghana - MTN, Airtel, Tigo, Vodafone
  - Kenya - M-PESA
  - Cameroon - MTN
  - Tanzania - Vodacom, Airtel, Tigo
  - Rwanda – MTN
- Withdrawals will be made to your mobile account.
- Nigeria - online banking, Visa, Mastercard and Verve cards
  - South Africa - online banking, Visa, Mastercard and Verve cards
- Withdrawals will be made to your bank account.

Kindly note that at the moment Tickmill offers these payments only in **manual mode**, thus some delays expected. But soon we will automate the payments to ensure smooth and user-friendly experience.

## HOW TO DEPOSIT

### Step 1:

Please send an email to [money@tickmill.com](mailto:money@tickmill.com) and specify the deposit details as follows:

- E-mail subject: Deposit to Trading Account
- Text of the email:
  - Amount to be deposited to your MT4 account **in your local currency**.
  - Your local currency.
  - Your MT4 account number for adding the deposit.
  - Your mobile phone number from which you will make the deposit, if different from your mobile number registered in your MT4 account.

### Step 2:

As soon as we receive your email with deposit request **we will create a unique link and send it to you in our reply by email**. Upon receiving our reply you will need to **click the link** and follow the instructions to make your deposit.

## HOW TO WITHDRAW

### **Step 1:**

Please send an email to [money@tickmill.com](mailto:money@tickmill.com) and specify the withdrawal details as follows:

- E-mail subject: Withdrawal from Trading Account
- Text of the email:
  - Amount to be withdrawn from your MT4 account in **USD (or the base currency you used to open your MT4 account).**
  - Your local currency.
  - Your MT4 account number which to make the withdrawal from.
  - If you are based in South Africa or Nigeria, you can withdraw by bank transfer only. Therefore, please send us your bank account details in addition to the details listed above.

### **Step 2:**

As soon as we receive your email with withdrawal request we will process it back to your mobile device or your bank account with which you had originally deposited.

Kindly note that you should send the email from **your email address which you have registered at Tickmill.**

To learn how to use this unique link please watch this video: [HOW TO MAKE DEPOSIT WITH DUSUPAY](#)

Please note that deposits / withdrawals to/from your MT4 account will be made in US Dollars (or the base currency you used to open your MT4 account). Deposits in / to your local currency will be converted into USD (or the base currency you used to open your MT4 account) at the current market rate on the date-time when the deposit is actually added to your MT4 account.

In case of any questions kindly contact [support@tickmill.com](mailto:support@tickmill.com) or your account manager.

Best Regards,

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