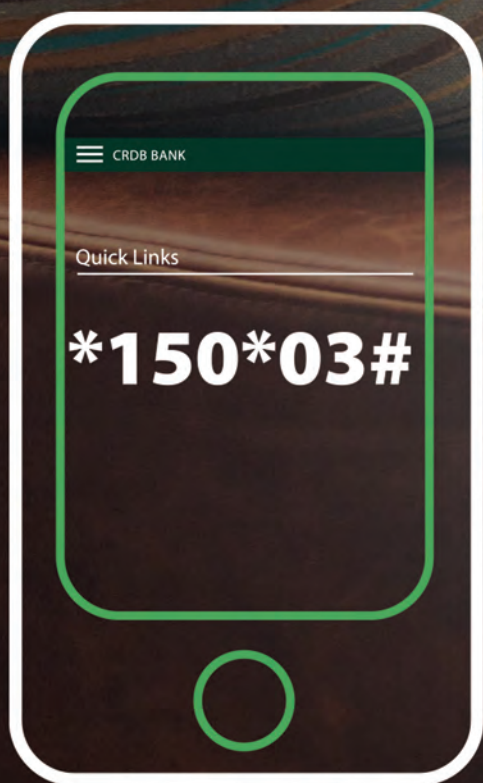


TARIFF GUIDE | 2019



The bank that listens



Banking services
wherever you are

SimBanking



crdbbank.co.tz



CRDBBankPlc



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TARIFF GUIDE | 2019

Dear Customer,

Tradition is the building block of one's character. As is customary, CRDB Bank PLC is pleased to announce new tariffs for all services it offers to customers.

The Bank has revised charges and tariffs on all services, by making some services FREE of charge, lowering other charges and increasing a few.

The Bank believes that these new tariffs, CRDB Bank continues to offer one of the cheapest rates in the market today. As a Bank, we are committed to offer best-in-class services to all esteemed customers, as the most innovative products in the market at lowest possible rate.

We believe you will use this Tariff Guide to make informed decisions while banking with us. We are extremely proud to have you as our customer.

Thank you for choosing to bank with CRDB Bank.



NEED TO CHANGE FOREIGN CURRENCY?

visit any **CRDB Bank** branch and get
the best rates in town

- Dedicated Teller Services
- Competitive Market Rates
- Improved Terms & Conditions
- 240 Branches Countrywide

We trade in all major world currencies
you do not need to have an account
to enjoy forex services. Just bring
your valid identification



Monthly Maintenance Fee

	TZS	USD/EUR	GBP
Junior Jumbo (JJ) Account	Free	Free	Free
Malkia Account	Free	Free	Free
Dhahabu Account	Free	Free	Free
Busara Account	Free	-	-
NiaMoja Account	Free	-	-
Savings Account	1,888	3	3
Salary Account	1,770	3	3
Scholar Account	999	3	3
Tanzanite Account	1,770	3	3
Bidii Account	3,540	4	4
CURRENT ACCOUNT			
• Corporate	17,700	14	9
• SME	15,340	14	9
• Personal	15,340	14	9

Cash Withdrawal Over The Counter (OTC)

		TZS	USD/EUR	GBP
Over the counter	Busara Account	Free	-	-
	JJ Account	Free	Free	Free
	Malkia Account	Free	Free	-
	Dhahabu Account	Free	-	-
	Thamani Account	Free	-	-
	NiaMoja Account	Free	-	-
	Current Account	6,000	1.2% of the amount, min 5.9	1.2% of the amount, min 5.9
	All Other Savings Account	4,720	1.2% of the amount, min 5.9	1.2% of the amount, min 5.9
ATM WITHDRAWAL				
CRDB Bank ATM'S		1,200	Equivalent to TZS	-
Other Local Bank ATM'S		3,540	-	-
Other bank ATM'S outside the country		8,000	Equivalent to TZS	-

Bulk Withdrawal Over the Counter

	TZS	USD/EUR	GBP
CURRENT ACCOUNT			
Amount Above TZS 25Mn.	0.12% of the amount, max 177,000	-	-
SAVINGS ACCOUNT			
Amount Above TZS 5Mn.	0.12% of the amount, max 177,000	-	-

Cheque

	TZS	USD/EUR	GBP
Cheque Book Order	500 per leaf	0.4 per leaf	0.4 per leaf
Stop Payment Order Per Cheque	1.2% of the amount min 59,000 max 354,000	1.2% of the amount min 35.4 max 354	1.2% of the amount min 17.7 max 177
Stop/Unblock Cheque Leaf	23,600 max 47,200	Equivalent to TZS	Equivalent to TZS
Stop/Unblock Cheque Book	47,200	Equivalent to TZS	Equivalent to TZS
Encashment of third party cheque without checklist	2,360	Equivalent to TZS	Equivalent to TZS
Unpaid cheque for reason "Refer to Drawer or Effects not Cleared"	1.2% of the amount min 177,000 max 354,000	118	118
Uncollected Cheque Book (after message has been sent to customer to collect the Cheque Book)	5,900 per month	2.36	2.36

Inter-Bank Cheque Clearance

	TZS	USD/EUR	GBP
Deposit of other Banks	Free	-	-
Cheques paid to customer of other banks (Inward cheque)	999	0.43	-

Banker's Cheque

	TZS	USD/EUR	GBP
Sale of Banker's Cheque	35,400	24	-
Cancellation/Repurchase	23,600	24	-

Balance Inquiry

	TZS	USD/EUR	GBP
Over the counter	2,000	Free	Free
ATM			
• CRDB Bank ATMs	354	0.2	-
• Other Local Banks ATMs	590	0.3	-
• Other Bank ATMs outside the country	1,180	1.2	-
Sim Banking	400	-	-
Internet Banking	Free	Free	Free
CRDB Wakala	399	0.2	-

Bank Statement

	TZS	USD/EUR	GBP
Monthly Statement for Current Account	Free	Free	Free
E - Statement	Free	Free	Free
At CRDB Wakala	1,180	1	-
At the ATM	299	Free	-
Adhoc/Duplicate Statement	1,999 per month	0.90	0.90

Mobile Top Up (All Networks)

		TZS	USD/EUR	GBP
SimBanking	Per Transaction	Free	-	-
Internet Banking	Per Transaction	Free	Free	Free

Activation of Dormant Account

	TZS	USD/EUR	GBP
Current Account	11,800	12	7
All Savings Accounts	5,900	6	6

TemboCard

Replacement of Cards	TZS	USD/EUR	GBP
New Cards	Free	Free	Free
Annual Card Fee			
TemboCard Fahari	14,000	-	-
TemboCard Visa/MasterCard/Union Pay	15,999	7	-
TemboCard Visa Gold	29,500	14	-
TemboCard Visa/MasterCard Platinum	59,500	30	-
Renewal of Cards on Expiry			
TemboCard Fahari	5,900	3	-
TemboCard Visa/MasterCard/Union Pay	11,799	6	-
TemboCard Visa Gold	11,799	6	-
TemboCard Visa/MasterCard Platinum	23,600	12	-
TemboCard Fahari	5,900	3	-
TemboCard Visa/MasterCard/Union Pay	23,599	12	-
TemboCard Visa Gold	23,599	12	-
TemboCard Visa/MasterCard Platinum	35,400	18	N/A
New Pin Generation	2,999	4	-

Funds Transfer

		TZS	USD/EUR	GBP
Within CRDB BANK				
Credit Transfer (From one account to another)	Per Transaction	Free	Free	Free
SimBanking	Own Account	699	-	-
	To third party account	829	-	-
	Cardless	1,180	-	-
Standing Order	Per Transaction	Free	-	-
Internet Banking	Per Transaction	899	2	2
CRDB Wakala	Per Transaction	399	0.1	-
Inter-Bank (Outward Funds Transfer)				
TISS	Per Transaction	11,800	12	-
EFT	Per Transaction	1,950	0.8	-
Inter-Bank (Inward- Transfer)				
TISS	Per Transaction	Free	Free	-
Foreign Funds Transfer				
Outward Foreign Funds Transfer	Per Transaction	Equivalent to USD	0.3% min USD 59	Equivalent to USD
Within East African Community Countries	Per Transaction	11,800	12	12
Inward Foreign funds Transfer	Per Transaction	5,900	6	4
SIM BANKING TRANSFER TO MNOs				
Funds from Mpesa, Tigopesa, Halopesa & Airtel money to CRDB Bank Account	Per Transaction	Free	-	-
Funds from CRDB Bank Account to Mpesa, Tigo Pesa, Halopesa & Airtel Money	5,000 - 10,000	1,500	-	-
	10,001 - 30,000	2,600	-	-
	30,001 - 100,000	3,500	-	-
	100,001 - 200,000	4,500	-	-
	200,001 - 500,000	4,600	-	-
	500,001 - 1,000,000	6,399	-	-

Large Cash Counting/Deposit of Small Denominations

		TZS	USD/EUR	GBP
TZS 1000 Notes	more than TZS 1Mn	0.24%min 2,360	-	-
TZS 500 Notes	more than TZS 500,000	0.24%min 2,360	-	-
Coins	more than TZS 100,000	0.24%min 2,360	-	-
USD small denominations	\$1, 5, 10 and 20	-	5.9%	-

Information Search

		TZS	USD/EUR	GBP
For information up to past 12 months	Per Document	59,000	35.4	Equivalent to USD
For information of 1 - 5 past years	Per Document	94,400	47.2	Equivalent to USD
For information of over 5 years (if available)	Per Document	118,000	70.8	Equivalent to USD

Salary Payment

		TZS	USD/EUR	GBP
Manual Salary Processing	Per entry	3,540	2	1.2
Salary Payment Over the Internet Banking	Per entry	1,999	1.2	1.2

SimAccount

Simu yako Benki yako



Pay by SimAccount



Pay Bills



Transfer Funds



Open Group Accounts



Savings Plan



Deposit Money



Dial *150*62#



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