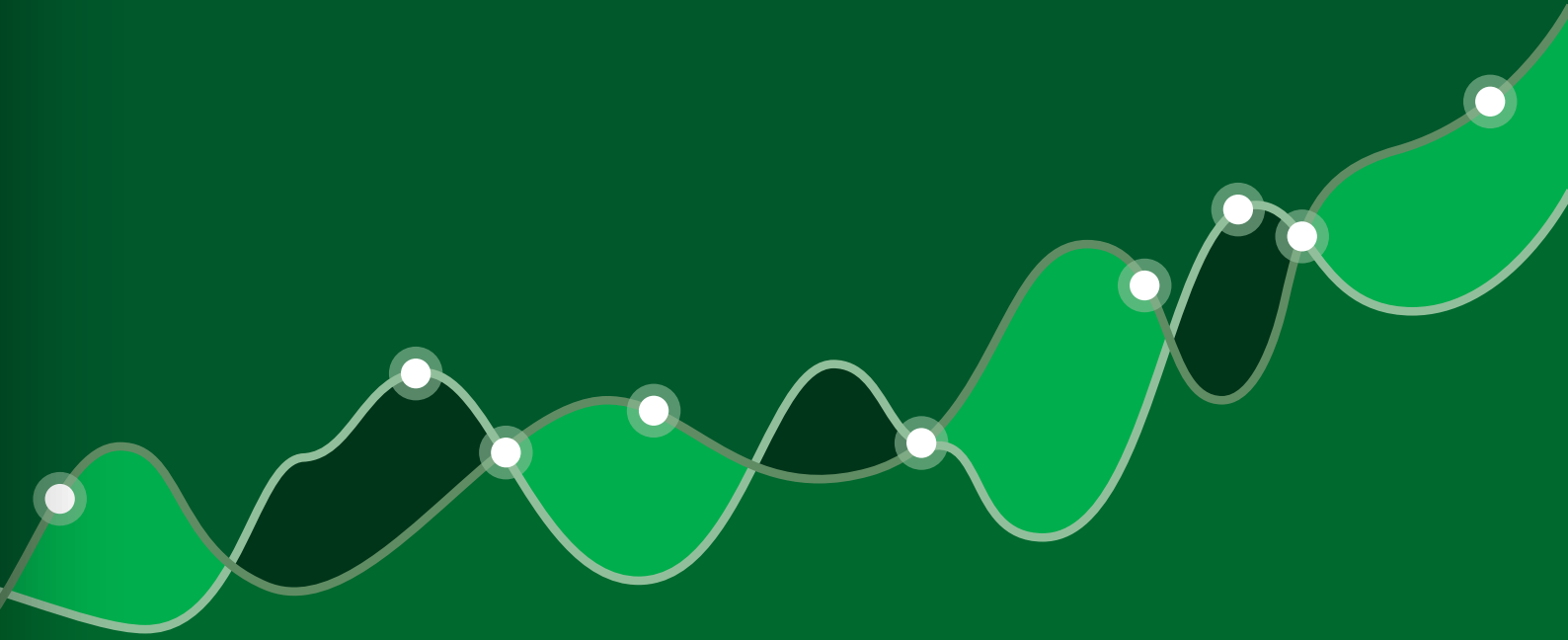
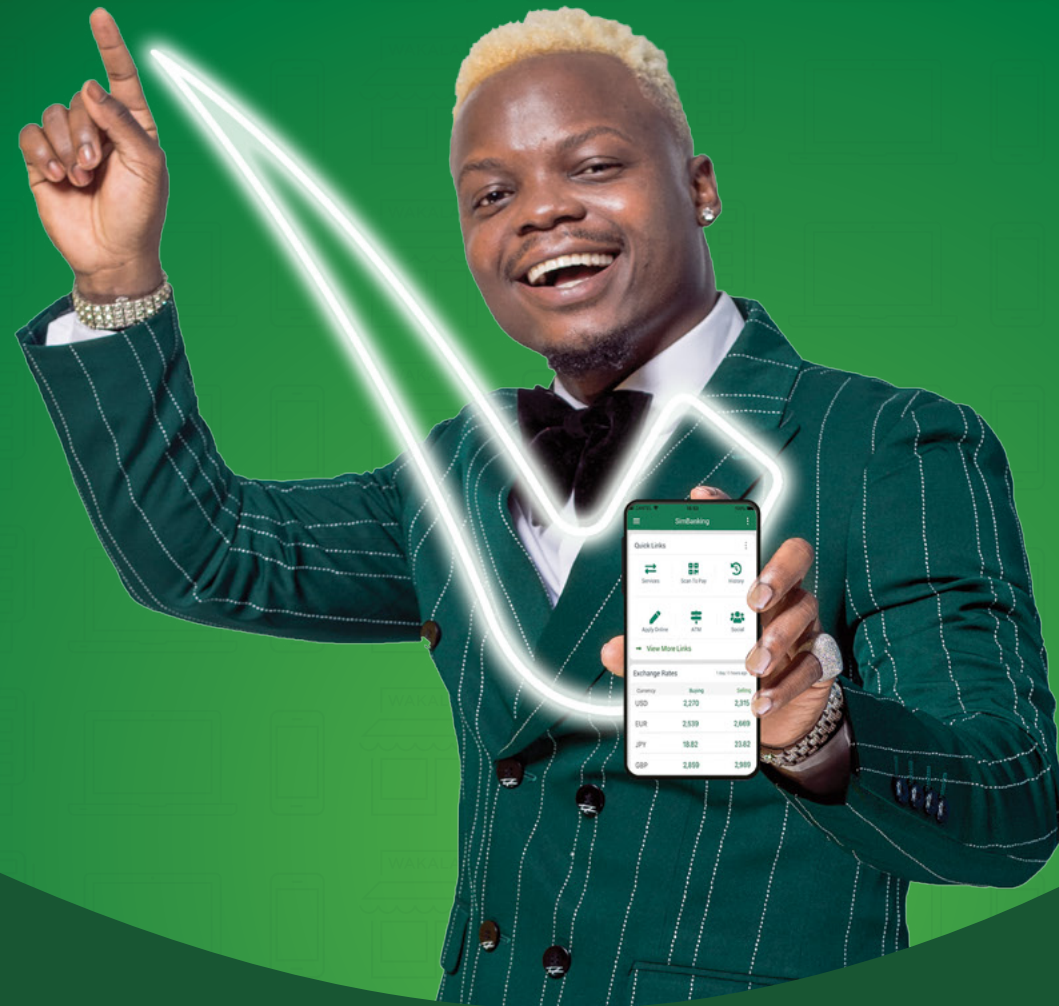


# TARIFF GUIDE | 2020





# POPOTE INATIKI✓

Kimbiza miamala yako upendavyo.



\*150\*03#

PAKUA KWENYE



# TARIFF | 2020

Dear Esteemed Customer,

Tradition is the building of one's character. As is customary, CRDB Bank PLC is pleased to announce new tariffs for all services it offers to customers.

The Bank has revised charges and tariffs on all services, by making some services FREE of charge, lowering other charges and increasing a few.

The Bank believes that with these new tariffs, CRDB Bank continues to offer one of the cheapest rates in the market today. As a Bank, we are committed to offer best-in-class services to all esteemed customers, as the most innovative products in the market at lowest possible rate.

We believe you will use this Tariff Guide to make informed decisions while banking with us. We are extremely proud to have you as our customer.

Thank you for choosing to bank with CRDB Bank

| Monthly Maintenance Fee   |        |         |      |
|---------------------------|--------|---------|------|
|                           | TZS    | USD/EUR | GBP  |
| Junior Jumbo (JJ) Account | Free   | Free    | Free |
| Malkia Account            | Free   | Free    | Free |
| Dhahabu Account           | Free   | N/a     | N/a  |
| Busara Account            | Free   | N/a     | N/a  |
| NiaMoja Account           | Free   | N/a     | N/a  |
| Savings Account           | 1,600  | 2.5     | 2.5  |
| Salary Account            | 1,500  | 2.5     | 2.5  |
| Scholar Account           | Free   | Free    | Free |
| Tanzanite Account         | 1,500  | Free    | Free |
| Bidii Account             | 3,000  | 3       | 3    |
| CURRENT ACCOUNT           |        |         |      |
| Corporate                 | 15,000 | 12      | 8    |
| SME                       | 13,000 | 12      | 8    |
| Personal                  | 13,000 | 12      | 8    |

| Cash Withdrawal Over The Counter (OTC) |                           |       |                           |                           |
|----------------------------------------|---------------------------|-------|---------------------------|---------------------------|
|                                        |                           | TZS   | USD/EUR                   | GBP                       |
| Over the counter                       | Busara Account            | Free  | N/a                       | N/a                       |
|                                        | JJ Account                | Free  | Free                      | Free                      |
|                                        | Malkia Account            | Free  | Free                      | N/a                       |
|                                        | Dhahabu Account           | Free  | N/a                       | N/a                       |
|                                        | Thamani Account           | Free  | N/a                       | N/a                       |
|                                        | NiaMoja Account           | Free  | N/a                       | N/a                       |
|                                        | Current Account           | 5,085 | "1% of the amount, min 5" | "1% of the amount, min 5" |
|                                        | All Other Savings Account | 4,000 | "1% of the amount, min 5" | "1% of the amount, min 5" |

| ATM WITHDRAWAL                       |          |                   |                   |
|--------------------------------------|----------|-------------------|-------------------|
| CRDB Bank ATM'S                      | 1,017    | Equivalent to TZS | N/A               |
| Other bank ATM'S outside the country | 3,000    | N/A               | N/A               |
|                                      | 7,500+1% | Equivalent to TZS | Equivalent to TZS |

| Bulk Withdrawal Over the Counter |                                 |     |     |
|----------------------------------|---------------------------------|-----|-----|
| CURRENT ACCOUNT                  |                                 |     |     |
| Amount Above TZS 25Mn.           | 0.1% of the amount, max 150,000 | N/A | N/A |
| SAVINGS ACCOUNT                  |                                 |     |     |
| Amount Above TZS 25Mn.           | 0.1% of the amount, max 150,000 | N/A | N/A |

| Cheque                                                                                       |                                            |                                   |                                   |
|----------------------------------------------------------------------------------------------|--------------------------------------------|-----------------------------------|-----------------------------------|
|                                                                                              | TZS                                        | USD/EUR                           | GBP                               |
| Cheque Book Order                                                                            | 424 per leaf                               | 0.3 per leaf                      | 0.3 per leaf                      |
| Stop Payment Order Per Cheque                                                                | "1% of the amount min 50,000 max 300,000"  | "1% of the amount min 30 max 300" | "1% of the amount min 15 max 150" |
| Stop/Unblock Cheque Leaf                                                                     | "20,000 max 40,000"                        | "Equivalent to TZS"               | "Equivalent to TZS"               |
| Stop/Unblock Cheque Book                                                                     | 40,000                                     | "Equivalent to TZS"               | "Equivalent to TZS"               |
| Encashment of third party cheque without checklist                                           | 10,000                                     | "Equivalent to TZS"               | "Equivalent to TZS"               |
| Unpaid cheque for reason "Refer to Drawer or Effects not Cleared"                            | "1% of the amount min 150,000 max 300,000" | 100                               | 100                               |
| Uncollected Cheque Book (after message has been sent to customer to collect the Cheque Book) | "5,000 per month"                          | 2                                 | 2                                 |

| Inter-Bank Cheque Clearance                              |      |         |     |
|----------------------------------------------------------|------|---------|-----|
|                                                          | TZS  | USD/EUR | GBP |
| Deposit of other Banks                                   | Free | -       | -   |
| Cheques paid to customer of other banks (In-ward cheque) | 847  | 0.4     | N/A |

| Banker's Cheque         |        |         |     |
|-------------------------|--------|---------|-----|
|                         | TZS    | USD/EUR | GBP |
| Sale of Banker's Cheque | 30,000 | 20      | N/A |
| Cancellation/Repurchase | 20,000 | 20      | N/A |

| Balance Inquiry                             |       |         |      |
|---------------------------------------------|-------|---------|------|
|                                             | TZS   | USD/EUR | GBP  |
| Over the counter                            | 1,695 | Free    | Free |
| ATM                                         |       |         |      |
| CRDB Bank ATMs (Customers)                  | 300   | 0.15    | N/A  |
| Other Local Banks ATMs (Within the country) | 500   | 0.25    | N/A  |
| Other Bank ATMs outside the country         | 1,000 | 1       | N/A  |
| Sim Banking                                 | 399   | N/A     | N/A  |
| Internet Banking                            | Free  | Free    | Free |
| CRDB Wakala                                 | 254   | Free    | Free |

| Bank Statement                        |                 |         |      |
|---------------------------------------|-----------------|---------|------|
|                                       | TZS             | USD/EUR | GBP  |
| Monthly Statement for Current Account | Free            | Free    | Free |
| E - Statement                         | Free            | Free    | Free |
| At CRDB Wakala (Minii Statement)      | 339             | 0.45    | N/A  |
| At the ATM                            | 253             | Free    | N/A  |
| Adhoc/Duplicate Statement             | 1,694 per month | 10      | 10   |

| Mobile Top Up (All Networks) |                 |      |         |     |
|------------------------------|-----------------|------|---------|-----|
|                              |                 | TZS  | USD/EUR | GBP |
| SimBanking                   | Per Transaction | Free | N/a     | N/a |
| Internet Banking             | Per Transaction | Free | N/a     | N/a |

| Activation of Dormant Account |  |     |         |     |
|-------------------------------|--|-----|---------|-----|
|                               |  | TZS | USD/EUR | GBP |
| Current Account               |  | -   | -       | -   |
| All Saving Accounts           |  | -   | -       | -   |

| TemboCard                                                                        |        |                     |     |     |
|----------------------------------------------------------------------------------|--------|---------------------|-----|-----|
|                                                                                  | TZS    | USD/EUR             | GBP |     |
| Replacement of Cards                                                             |        |                     |     |     |
| New Cards (Except those for Affluent and those currently being charged issuance) | 5000   | "Equivalent to USD" |     | N/a |
| Annual Card Fee                                                                  |        |                     |     |     |
| TemboCard Fahari                                                                 | 14,000 | -                   |     | -   |
| TemboCard Visa/MasterCard/Union Pay                                              | 13,559 | 6                   |     | N/a |
| TemboCard Visa Gold                                                              | 25,000 | 12                  |     | N/a |
| TemboCard Visa/MasterCard Platinum                                               | 50,000 | 25                  |     | N/a |
| Renewal of Cards on Expiry                                                       |        |                     |     |     |
| TemboCard Fahari                                                                 | 5,000  | 2.5                 |     | N/a |
| TemboCard Visa/MasterCard/Union Pay                                              | 9,999  | 5                   |     | N/a |
| TemboCard Visa Gold                                                              | 10,000 | 5                   |     | N/a |
| TemboCard Visa/MasterCard Platinum                                               | 20,000 | 10                  |     | N/a |
| Replacement of Cards                                                             |        |                     |     |     |
| TemboCard Fahari                                                                 | 5,000  | 2.5                 |     | N/a |
| MasterCard/Visa Electron                                                         | 19,999 | 10                  |     | N/a |
| TemboCard Visa Gold                                                              | 20,000 | 10                  |     | N/a |
| TemboCard Visa/MasterCard Platinum                                               | 30,000 | 15                  |     | N/a |
| New Pin Generation                                                               | 2,542  | 3                   |     | N/a |

| Funds Transfer                      |                          |        |         |      |
|-------------------------------------|--------------------------|--------|---------|------|
|                                     |                          | TZS    | USD/EUR | GBP  |
| Within CRDB BANK                    |                          |        |         |      |
| Credit Transfer (Over the counter)  | Per Transaction          | Free   | Free    | Free |
| SimBanking                          | Own Account              | Free   | N/a     | N/a  |
|                                     | "To third party account" | 703    | N/a     | N/a  |
|                                     | Cardless                 | 1,000  | N/a     | N/a  |
| Standing Order (Within CRDB Bank)   | Per Transaction          | Free   | Free    | Free |
| Internet Banking                    | Per Transaction          | 762    | 1.7     | 1.7  |
| CRDB Wakala                         | Per Transaction          | 466    | 0.09    | 0.09 |
| Inter-Bank (Outward Funds Transfer) |                          |        |         |      |
| TISS                                | Per Transaction          | 10,000 | 4.5     | N/a  |
| EFT                                 | Per Transaction          | 1,653  | 0.7     | N/a  |
| Inter-Bank (Inward- Transfer)       |                          |        |         |      |
| TISS                                | Per Transaction          | Free   | Free    | N/a  |

| Foreign Funds Transfer                  |                 |                     |        |                   |
|-----------------------------------------|-----------------|---------------------|--------|-------------------|
| Outward Foreign Funds Transfer          | Per Transaction | "Equivalent to USD" | USD 50 | Equivalent to USD |
| Within East African Community Countries | Per Transaction | 10,000              | 4.5    | -                 |
| "Inward Foreign funds Transfer"         | Per Transaction | 5,000               | 5      | 3                 |

| SIM BANKING TRANSFER TO MNOS                                              |                     |       |   |   |
|---------------------------------------------------------------------------|---------------------|-------|---|---|
| Funds from Mpesa, Tigopesa, Halopesa & Airtel money to CRDB Bank Account  | Per Transaction     | Free  | - | - |
| Funds from CRDB Bank Account to Mpesa, Tigo Pesa, Halopesa & Airtel Money | 5,000 - 10,000      | 1,271 | - | - |
|                                                                           | 10,001 - 30,000     | 2,203 | - | - |
|                                                                           | 30,001 - 100,000    | 2,966 | - | - |
|                                                                           | 100,001 - 200,000   | 3,814 | - | - |
|                                                                           | 200,001 - 500,000   | 3,898 | - | - |
|                                                                           | 500,001 - 1,000,000 | 5,423 | - | - |

| Large Cash Counting/Deposit of Small Denominations |                       |               |         |     |
|----------------------------------------------------|-----------------------|---------------|---------|-----|
|                                                    |                       | TZS           | USD/EUR | GBP |
| TZS 1000 Notes                                     | more than TZS IMn     | 0.2%min 2,000 | N/A     | N/A |
| TZS 500 Notes                                      | more than TZS 500,000 | 0.2%min 2,000 | N/A     | N/A |
| Coins                                              | more than TZS 100,000 | 0.2%min 2,000 | N/A     | N/A |
| USD small denominations                            | \$1, 5, 10 and 20     | N/A           | 5%      | N/A |

| Information Search                             |              |         |         |                   |
|------------------------------------------------|--------------|---------|---------|-------------------|
|                                                |              | TZS     | USD/EUR | GBP               |
| For information up to past 12 months           | Per Document | 50,000  | 30      | Equivalent to USD |
| For information of 1 - 5 past years            | Per Document | 80,000  | 40      | Equivalent to USD |
| For information of over 5 years (if available) | Per Document | 100,000 | 60      | Equivalent to USD |

| Salary Payment                           |           |       |         |      |
|------------------------------------------|-----------|-------|---------|------|
|                                          |           | TZS   | USD/EUR | GBP  |
| Manual Salary Processing                 | Per entry | 3,000 | 0.75    | 0.75 |
| Salary Payment Over the Internet Banking | Per entry | 1,694 | 0.75    | 0.75 |

\*All Charges are VAT Exclusive

## THANK YOU FOR BANKING WITH US

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